traction

Advanced Features and Concepts

Author: Christopher Nuzum

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Doc360: April 29, 2008 11:38 AM, Posted and Edited by Christopher Nuzum

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Installing Instant Publisher

Doc139: March 22, 2008 4:04 PM, Posted by Documentation Importer

Installing the Traction Instant Publisher (TIP)

Click on the *My Account* link from the *Tools* menu in your Traction browser. This takes you to your *My Account / Preferences* page.

There is a 3-step process to install the Instant Publisher:

1.
    Installation
2.
    Configuration (server, user name, password)
3.
    Replacing browser launched Add Article, Comment, and Edit forms.

Installation

Under Version 2, click where it says *Click here to configure the Traction Instant Publisher v2*.

traction

admin (2)
personal setup

traction ?

Setup | Server | Project [▼] | User admin (Chris Nuzum) ▼

1 Personal Info | 2 **Preferences** | 3 Password | 4 Permissions

↺ ⚖ ✓

Instant Publisher Preferences

The Traction Instant Publisher is currently only available to users running Windows 2000 or later.

Version 2
Click here to install the Traction Instant Publisher v2.
Click here to configure the Traction Instant Publisher v2 for this Traction Server.
☐ Where possible, use the Instant Publisher v2 instead of the HTML forms for editing articles. This setting only applies to your current browser.

Click *Open* on the *File Download* menu.

File Download ✕

? Some files can harm your computer. If the file information below looks suspicious, or you do not fully trust the source, do not open or save this file.

    File name: ...ant Publisher v2 Setup.exe

    File type: Application

    From: tractionserver.com

⚠ This type of file could harm your computer if it contains malicious code.

Would you like to open the file or save it to your computer?

[Open] [Save] [Cancel] [More Info]

☑ Always ask before opening this type of file

The install files will download and the installer will start up. Now click *Next*.

The following form should be filled in. If there is an option, select to install *Only for me*, then click *Next*.

The wizard will tell you that installation is complete. Click *Finish*.
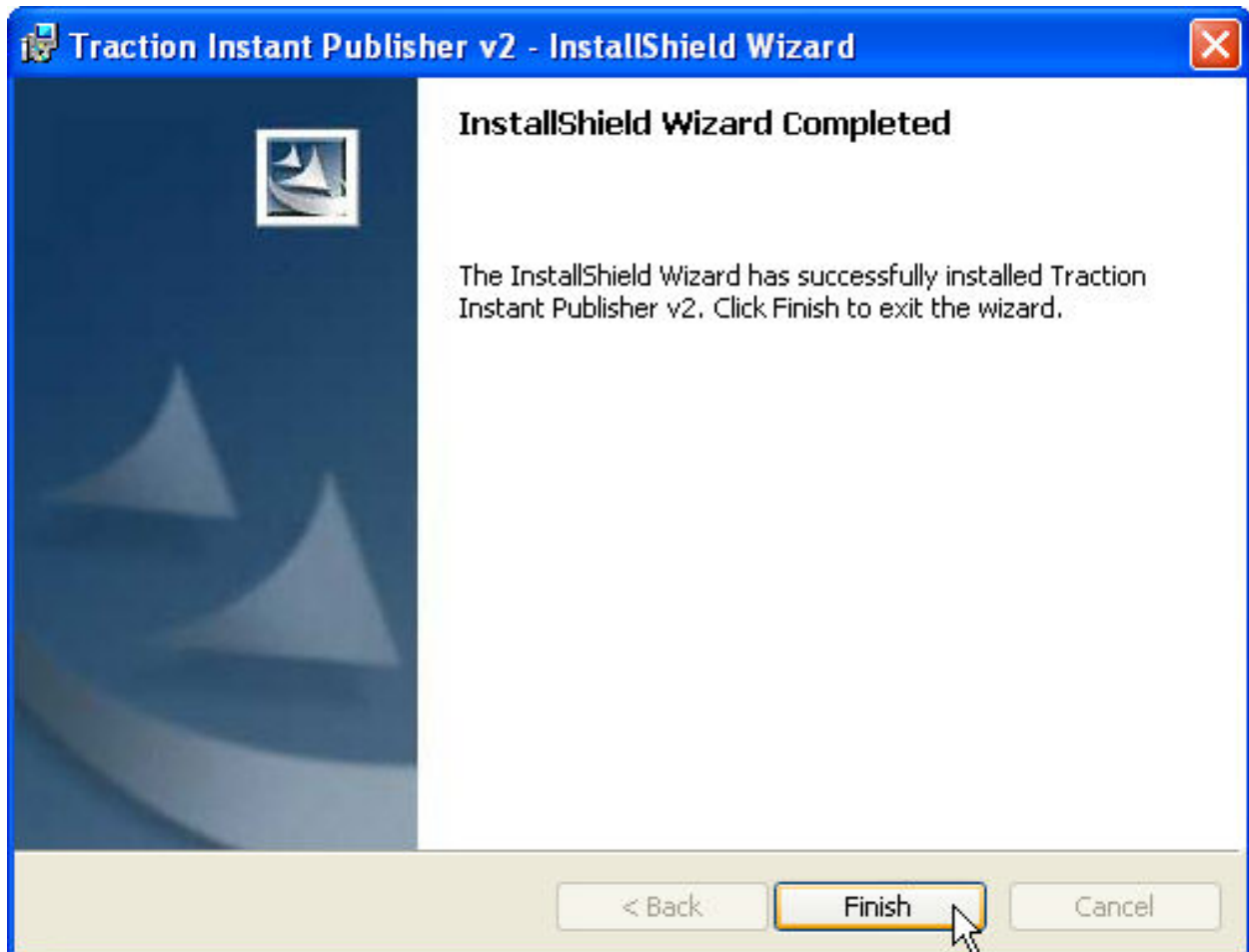
The Traction Instant Publisher is now installed and configured to publish to your server.

Now, to launch the publisher, you can navigate to *Start / Programs / Traction Software / Traction Instant Publisher V2*
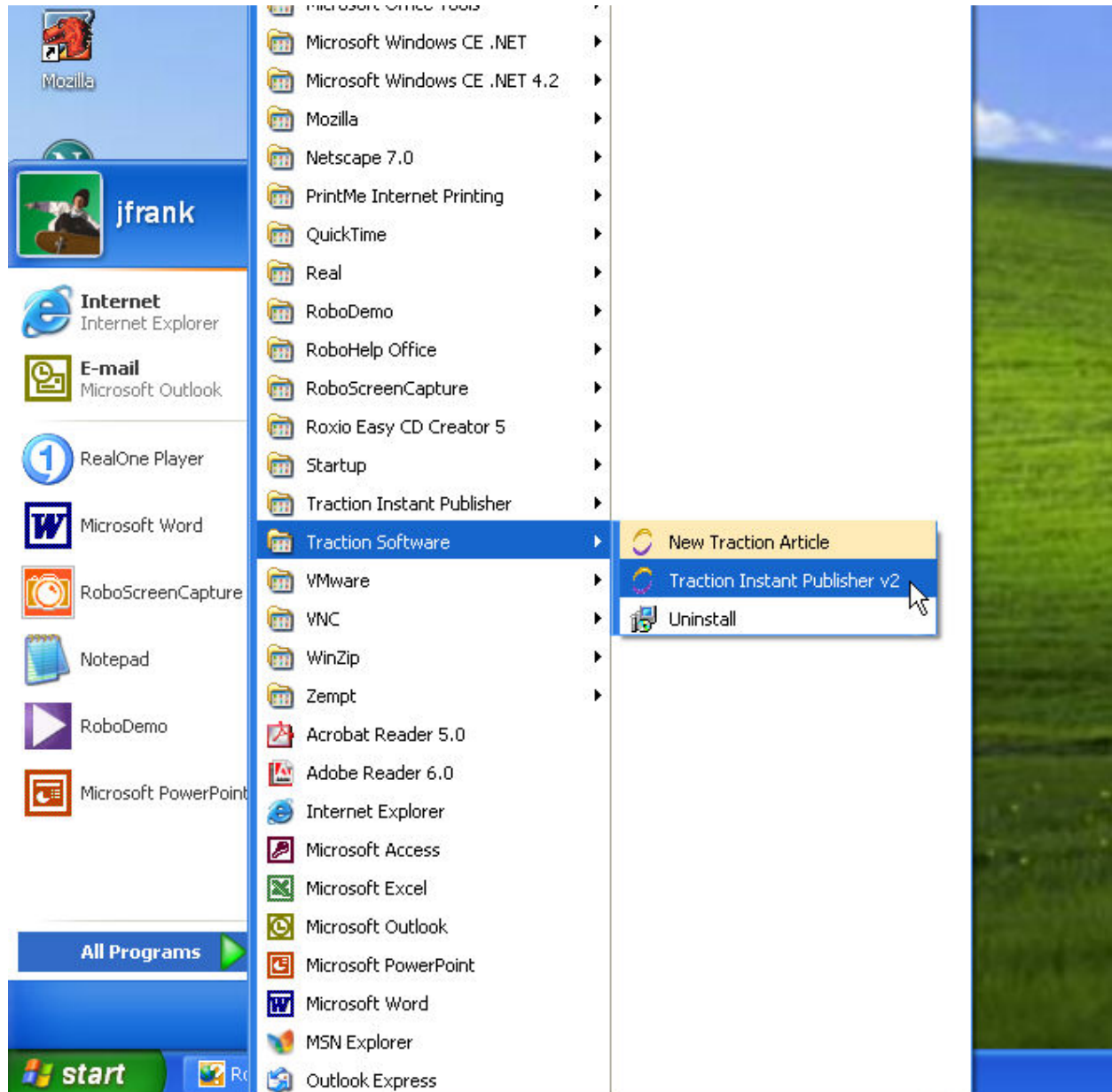
The Traction icon will appear in your system tray

Configuration (Server, user name, password)

After installation, return to My Account | Preferences to configure the Instant Publisher. Click on the second line, as in the below image:
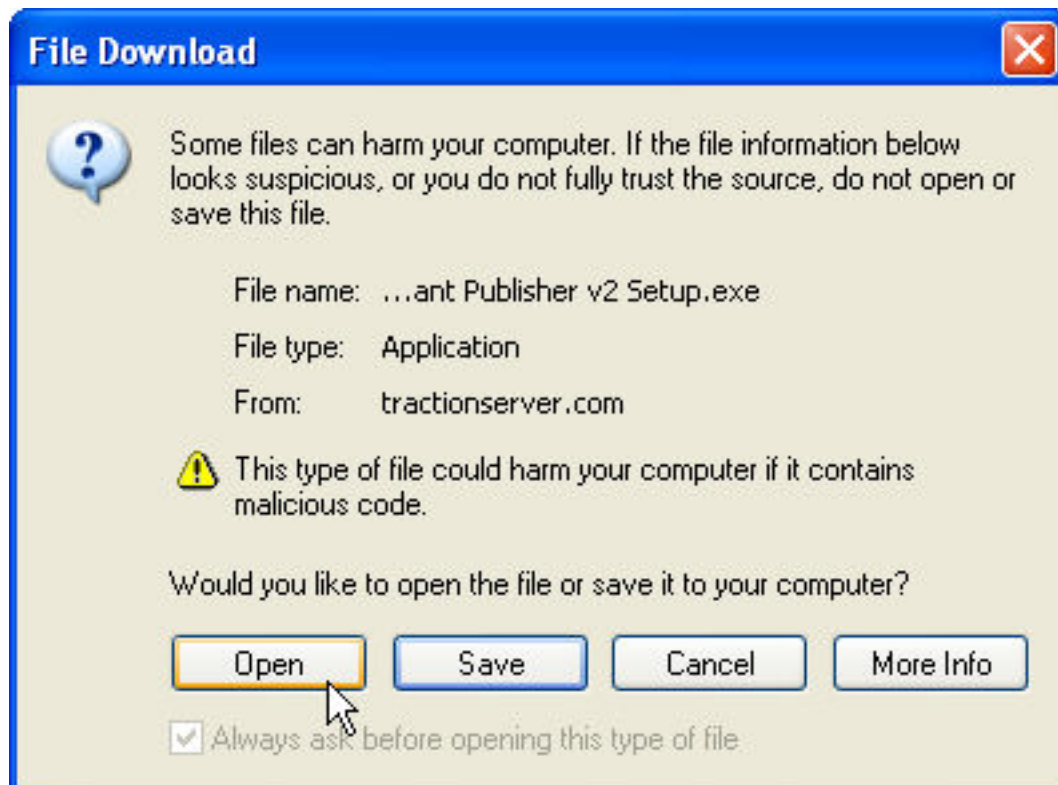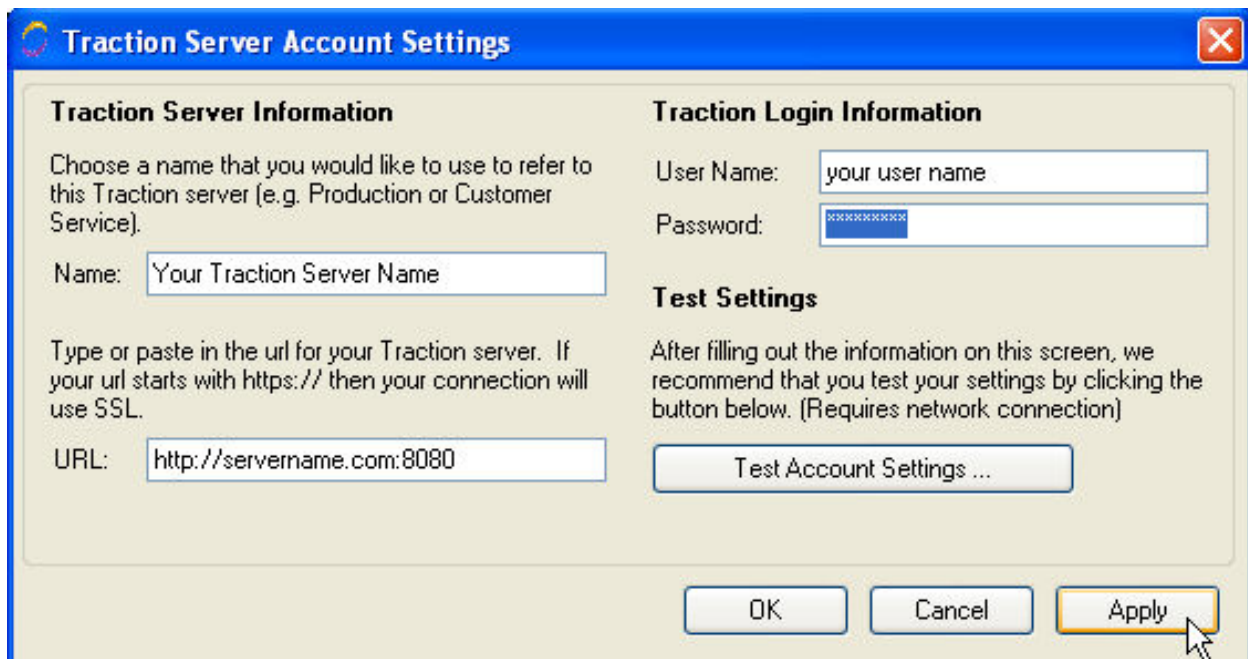
Version 2
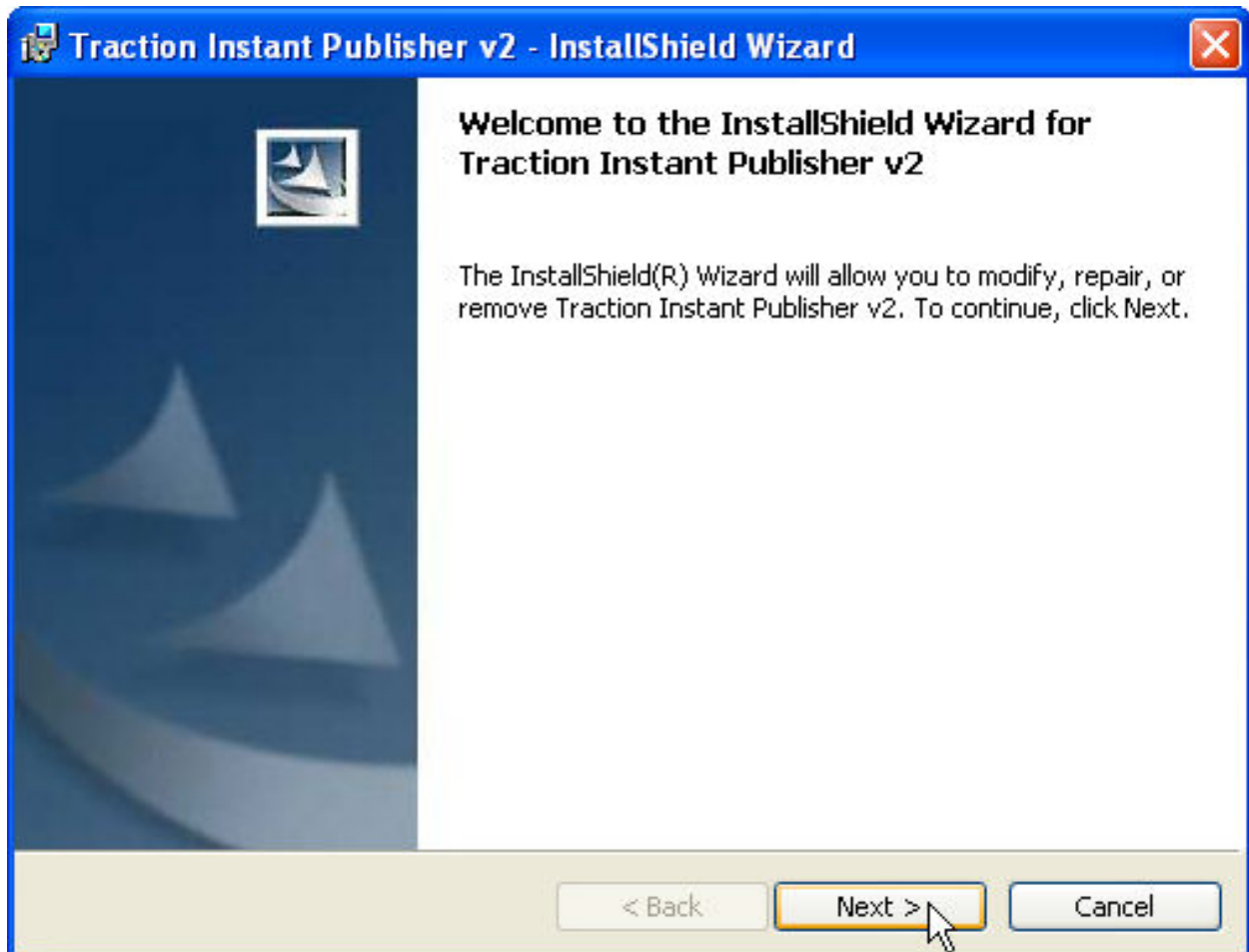*Click here to install the Traction Instant Publisher v2.*
Click here to configure the Traction Instant Publisher v2 for this Traction Server.
☐ *Where possible, use the Instant Publisher v2 instead of the HTML forms for editing articles. This setting only applies to your current browser.*
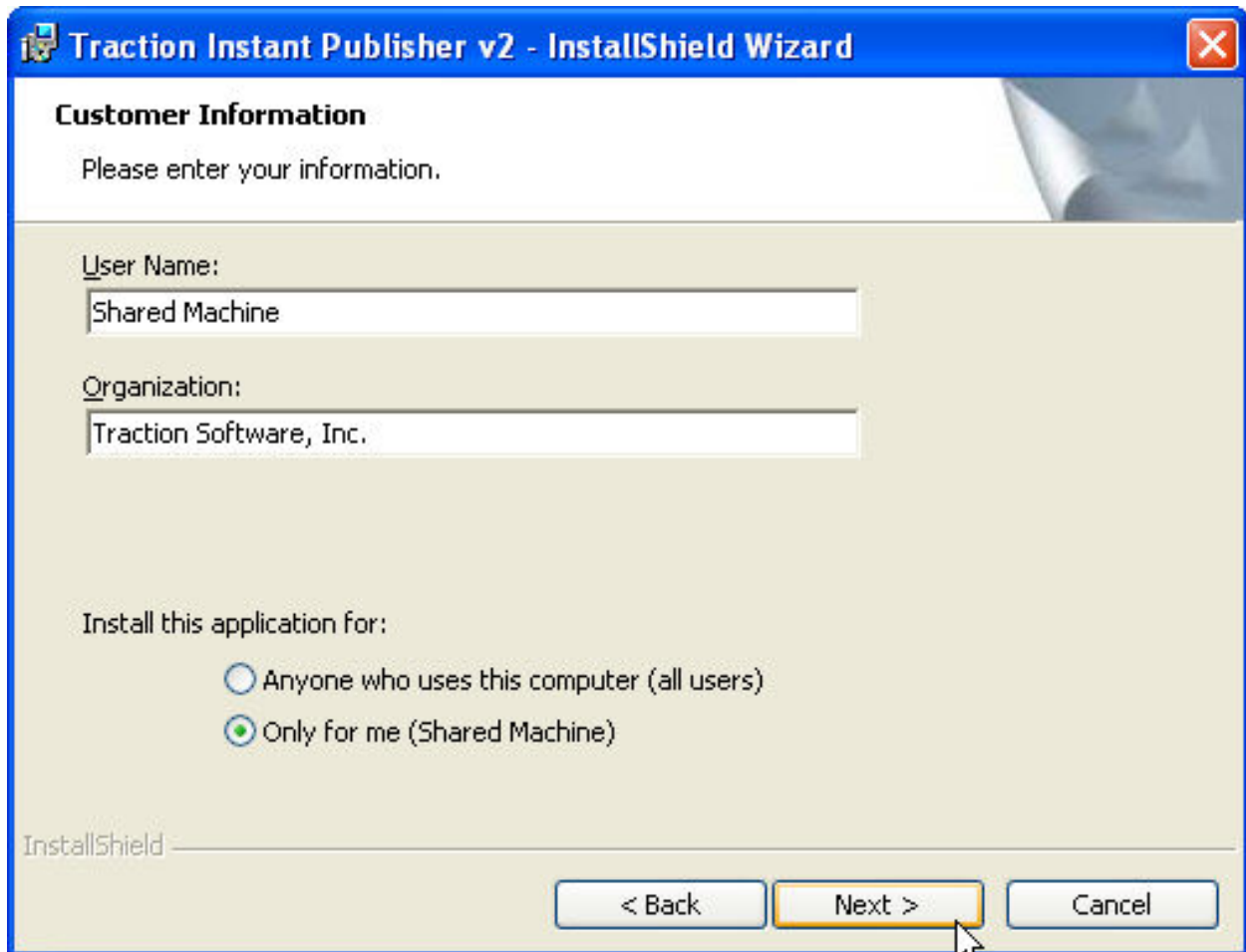
This will launch the Instant Publisher settings window with you server settings and user name applied.

Traction Server Account Settings

Traction Server Information

Choose a name that you would like to use to refer to this Traction server (e.g. Production or Customer Service).

Name: `Your Traction Server Name`

Type or paste in the url for your Traction server. If your url starts with https:// then your connection will use SSL.

URL: `http://servername.com:8080`

Traction Login Information

User Name: `your user name`

Password: `*********`

Test Settings

After filling out the information on this screen, we recommend that you test your settings by clicking the button below. (Requires network connection)

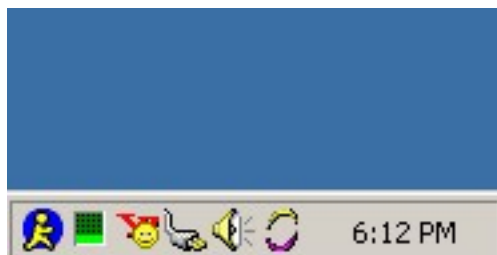`Test Account Settings ...`

`OK`   `Cancel`   `Apply`

Simply add your password and then click Apply. You can click Test Account Settings to verify that it is configured properly.

As of Instant Publisher Version 2.1, an Advanced button will also appear on this form. It is used when the URL used to contact the server differs from the URL with which the server identifies itself. In these cases, it is now possible to specify the mapping manually. *For example, you might contact a server via HTTPS but the server may identify itself as running on HTTP.*

Configuring your Instant Publisher for another Server

If you work with multiple Traction Servers, you can repeat this step on each server. The Instant Publisher has a menu where you select the server to which you want to publish.

Using the TIP instead of the HTML Add Article, Comment, and Edit forms.

The Instant Publisher can be configured as a substitute for the HTML *Add Article*, *Edit Article Consists of a Title, Text, Attachments and Labels* and *Comment* forms which you have learned about in previous section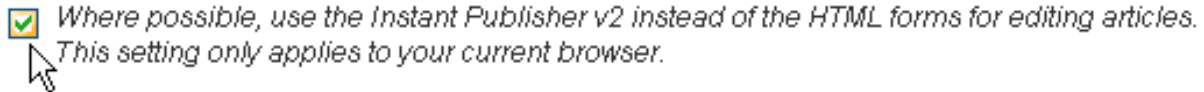s of the User Guide. This will give you a WYSIWYG editor and a richer comment interface with the full capabilities of TIP V2.

To configure for Edit and Comment, click the *My Account* link. The *My Account* page will open to the *Preferences* page. In the Instant Publisher preferences section, check the box next to the text that says:

Where possible, use the Instant Publisher v2 instead of the HTML forms for editing articles. This setting only applies to your current browser.

Then click the *Apply* icon in the upper right or bottom of the screen.

Available Skins

Doc18: March 22, 2008 3:46 PM, Posted by Documentation Importer

What Skins are Provided with Traction?

While a number of skins are provided with Traction, the core set of skins is:

- *Mexico* for interactive use. This is a full-featured skin that supports extensive customization.
- *RSS* and *Atom* for syndication.
- *Simple* for low-bandwidth devices like cell phones or blackberry devices and text-only web browsers like Lynx. This skin is automatically served to known devices detected based on their useragent identifer.
- *search,* which is served automatically to enterprise and web search engines.
- *mbox* for exporting mailbox contents to Traction.

A number of other skins are also available and can be selected:

- *Ocean, Earth, 2col and 3col* are all in the same family as Mexico, and support many of the same features as Mexico, but may have less customization options.
- *Modern* skin is an older skin that has been re-tooled for Release 3.7, but has no calendar, a different navigation interface (not located in a left column), and is not as readily customizable.
- *Quick* is a basic blog skin whose design was contributed by a Traction customer. It uses CSS aggressively for its layout, and it makes an attempt to use user-centric as opposed to program-centric terminology. It explicitly limits the capabilities of various views to the bare minimum, and where other skins may provide multiple ways of accomplishing certain operations, the quick skin strives to provide only one way, in an effort to keep things simpler and less overwhelming for users.

Traction Skins

Doc300: March 22, 2008 4:23 PM, Posted by Documentation Importer, Edited by Greg Lloyd

Traction ships with a variety of interfaces called skins. Each skin has its own look and feel. Some skins have features that make them suitable for a specialized use, others may be developed and installed as plug-ins from Traction Software, your own company or other Traction TeamPage users. Your administrator has setup a default skin for all Visitors and new users. You can override that setting in the *Personal Preferences* / *Preferences* tab, see Personal Setup Guide or Server Setup Guide. You can also quickly switch between skins using a Rapid Selector command, see Changing Skins with the Rapid Selector. This section first describes the available skins, then describes how to change skins.

See Available Skins
Blackberry, Treo and other mobile use - see Simple Skin in Available Skins
Skin Preference
Customizing Skin Settings
Using the Skin Stylesheet Editor
Changing Skins
Changing Skins with the Rapid Selector
Navigating the Interface - In the Mexico Skin
Advanced Features and Concepts
Search Skin - Configuring an External Search Engine

Changing Skins

Doc26: March 22, 2008 3:47 PM, Posted by Documentation Importer, Edited by Greg Lloyd

Changing Skins

Changing Skins

You can quickly change the skin selected in your web browser by typing:

/skin skinname

Into the Search box. Replace *skinname* with the skin you desire. The following example changes to the modern skin:
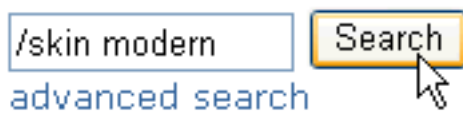
You can switch back to your login default skin by typing */skin default*

Changing your Default Skin

See the Skin Preference help topic.

Are you stuck in a skin?

Some skins (e.g. search, mbox) are not designed to be used with interactive web browsers. If you specify one of these skins using the Rapid Selector, you can get out in one of two ways:

1. Clear cookies in your browser. This "nuclear option" will remove all preference settings.
2. Add the following text to the URL of any view you are looking at in Traction: `&skin=default`

This will cause the _next page_ generated to be in your default skin. When that page displays, enter
`/skin default`

into the search box and press the search button to reset your cookie.
3.   Go to https://teampage.tractionsoftware.com/rs/skin%20default
      (using your TeamPage server's URL followed by /rs/skin%20default)

___

Customizing Skin Settings

Doc56: March 22, 2008 3:53 PM, Posted by Documentation Importer, Edited by Greg Lloyd

Font Size
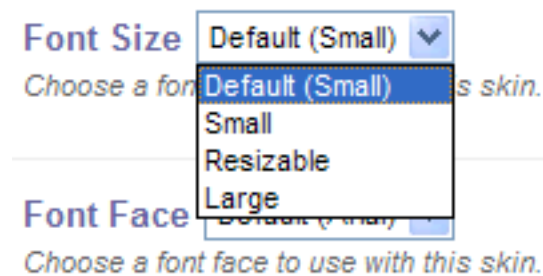
If you want to be able to use Internet Explorer's resize controls to change the font size,
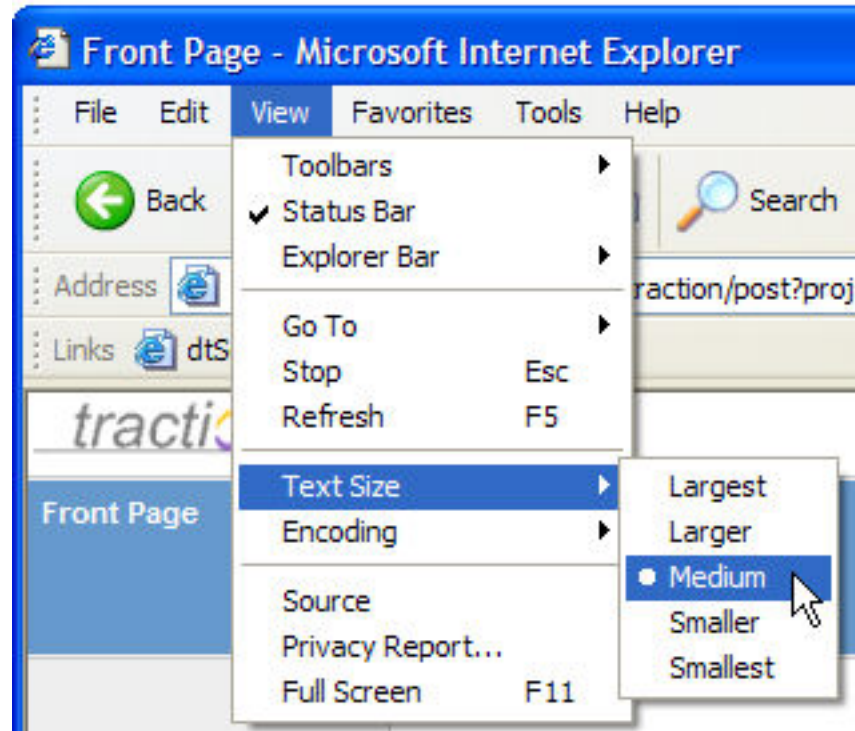
you should specify the *Resizable* option.

traction

Font Face

This setting lets you control the font used.
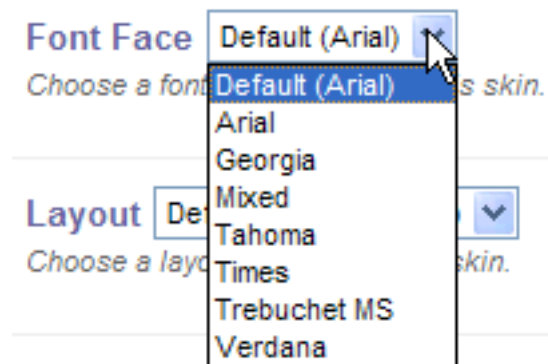
The sample below shows the Ocean skin with the Trebuchet font.

Layout

This option controls the width of the sidebars. You can choose from three fixed sizes, or Variable. If you use Variable, the sidebar uses JavaScript to adjust the width after the page is rendered. This can result in a slight visible "jump" as the layout snaps into place.

traction

Layout | Default (Fixed Medium) ▾
Choose a | Default (Fixed Medium)
| Variable
| Fixed Small
| Fixed Medium
| Fixed Large

Color | D   nc
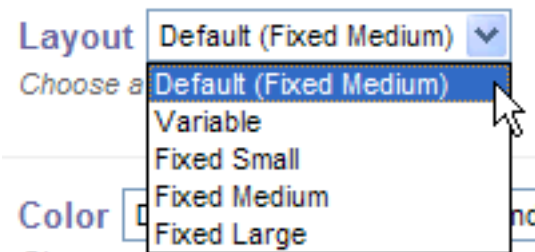
Color

You can choose any predefined color scheme, or create your own with the Using the Skin Stylesheet Editor. To edit an existing stylesheet, click *Edit;* to create a new one, click *New.*

Color | Default (Light Grey Background) ▾ | Edit... | New...
Choose | Default (Light Grey Background)
| Blue Background
| Dark colors
| Dark colors — Modified
| Default Ocean Stylesheet
Show | Grey, Orange, and Yellow   efault (yes) ▾
If Yes, p | Light Blue Background   rent time slice will still
journal | Light Grey Background   ly showing projects wit
| newdefault
| newlightgrey
Show | ocean010   ault (yes) ▾
If Yes, l | White Background   nt time slice will still ap

Show Projects with Zero Activity

Show Projects with Zero Activity | Default (yes) ▾

If Yes, projects, with no activity during the current time slice will still appear in the navigation section. In a journal with many projects, we recommend only showing projects with activity.

Normally projects with no activity are listed in the left sidebar of the Front Page. Projects with activity show the number of articles in the time period in parenthesis.

Projects
admin
CI
Comment
MarketResearch (33)
ProductAlpha (16)
Public

If you don't want to see projects with no activity during the time period, set this control to *No*; only the active projects will be listed.

Projects
MarketResearch (33)
ProductAlpha (16)

Show Labels with Zero Activity

Show Labels with Zero Activity Default (yes) ▾

If Yes, labels, with no activity during the current time slice will still appear in the navigation section.

The newspage normally shows labels with no activity.

ProductAlpha Labels
Bug (1)
Bug:Closed
bulletin (2)
Document
done (4)
FAQ (1)
Feature (7)
Feature:Idea (4)
Feature:Maybe
Feature:Rejected
feedback (1)
feedback:reviewed (1)
GUI (4)
headline (1)
inquiry:closed
Integration (3)
Issue (3)
Issue:Closed
news
notice
P1 (4)
P2 (2)
P3 (1)
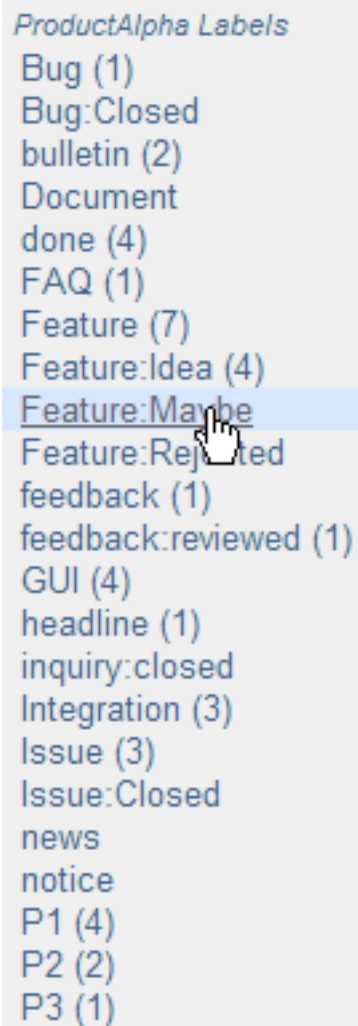
To show only active labels, change this to *No.*

ProductAlpha Labels
Bug (1)
bulletin (2)
done (4)
FAQ (1)
Feature (7)
Feature:Idea (4)
feedback (1)
feedback:reviewed (1)
GUI (4)
headline (1)
Integration (3)
Issue (3)
P1 (4)
P2 (2)
P3 (1)
todo (9)
V2 (6)
V2_1 (2)

Use Sections

Use Sections Default (yes) ▼

Controls whether you get standard Traction section behavior or simplified blog behavior

Normally Traction uses sections to organize the Front Page and Newspage. The following Newspage shows sections for Headlines, Open Bugs, Recent Articles, Recent To-Do, Recent Done, and Bulletins. For information on defining sections, see Changing Front Page and Newspage Section Layouts.

traction

advanced search

Search

Managing and tracking product features

Front Page
ProductAlpha
Newspage
Headlines
Open Bugs
Recent Articles
Recent To-Do
Recent Done
Bulletins
ProductAlpha Labels
Bug (1)
bulletin (2)
done (4)
FAQ (1)
Feature (7)
Feature:Idea (4)
feedback (1)
feedback:reviewed (1)
GUI (4)
headline (1)
Integration (3)
Issue (3)
P1 (4)
P2 (2)
P3 (1)
todo (9)
V2 (6)
V2_1 (2)

Headlines

PRODUCTALPHA
Product Alpha V2 Requirements
The new Traction Instant Publisher or TIP V2 (also known by code name as Alpha) is
a total rewrite of our V1 product. The new TIP extends rich text editing, screen
capture, and file attachment to the browser based Add, Edit, and Comment forms. The
features are detailed here and a slide deck from the Phase 1 review is attached
@1 ...
ProductAlpha74 | Posted by Einstein | June 17, 2003 | 12:18:31 PM EDT | # | 2
Comments

Open Bugs

DLL Install Errors on TIP V1
InBox116 | Posted by Visitor | June 17, 2003 | 11:17:40 AM EDT | # | 0 Comments

Recent Articles

A concept paper for the new product
ProductAlpha102 | Posted by Einstein, Edited by Chris Nuzum | November 25, 2003 |
2:24:40 AM EST | # | 0 Comments
Prioritize V2 Features for release by end December
ProductAlpha97 | Posted by Jordan Frank | November 11, 2003 | 3:06:05 AM EST | # |
2 Comments
Product Management Use Case Movie
ProductAlpha95 | Posted by Jordan Frank | November 11, 2003 | 12:16:33 AM EST | #
| 0 Comments
Spell Checker
ProductAlpha90 | Posted by Einstein | September 30, 2003 | 11:58:46 PM EDT | # | 0
Comments
RSS Plug In for Newsgator
ProductAlpha88 | Posted by Jordan Frank, Edited by Einstein | September 30, 2003 |
11:53:31 PM EDT | # | 2 Comments
re: TIP Editor
ProductAlpha86 | Posted by Jordan Frank | September 30, 2003 | 11:52:16 PM EDT |
| 1 Comment
Product Alpha V2 Requirements
ProductAlpha74 | Posted by Einstein | June 17, 2003 | 12:18:31 PM EDT | # | 2
Comments
Launch from Browser
ProductAlpha73 | Posted by Einstein | June 17, 2003 | 11:58:57 AM EDT | # | 3
Comments
Paragraph Level Label picker on TIP Form
ProductAlpha65 | Posted by Jordan Frank | June 17, 2003 | 11:03:22 AM EDT | # | 1
Comment
TIP Form GUI
ProductAlpha64 | Posted by Jordan Frank | June 17, 2003 | 10:23:51 AM EDT | # | 1
Comment

Read More Recent Articles...

Recent To-Do

DLL Install Errors on TIP V1
A concept paper for the new product
Spell Checker
Launch from Browser
Paragraph Level Label picker on TIP Form
Search from the Desktop
Screen Capture Tool
TIP Editor
IE, Outlook, and Word Application Integration

Recent Done

TIP Form GUI
Installation Feedback
IE, Outlook, and Word Application Integration

Bulletins

Product Management Use Case Movie
re: TIP Editor
Shortcuts
Getting Traction
Executive Summary Email Digest
Traction Data Architecture
Traction TeamPage Spec Sheet
Change Tracking Within Article Example

< 2003 >
Q1 Jan Feb Mar
Q2 Apr May Jun
Q3 Jul Aug Sep
Q4 Oct Nov Dec
Show All Years
Show current year

Add New Article
Show Collector
Sign Out
My Account (admin)
Project Setup
Server Setup

Alpha Dashboard
Alpha PRD
All Features
V2 ToDo
V2+ ToDo
Unallocated ToDo
Feature Ideas

RSS RSS feed
Click here to learn more

Atom Atom feed
Click here to learn more

Shared Files for
ProductAlpha
Recent Changes:
Traction SOW (IQT 8.31.04).doc
*Jan 31, 2005 3:18:19 PM; by
admin*
Firefox Setup 1.0PR.exe
*Oct 26, 2004 2:22:22 PM; by
admin*
infoicon.gif
*Aug 11, 2004 1:05:41 PM; by
admin*
infoicon.png
*Aug 11, 2004 1:05:39 PM; by
admin*
Traction changes.doc
*Aug 9, 2004 5:32:07 PM; by
admin*

feedback • contact us • help
Copyright © 2002-2005 Chris Nuzum
Powered By traction

Traction supports a simple "blog mode". If you use this control to turn off sections, the Newspage is organized instead by "Recent Articles" and "Recent Comments".

Front Page > ProductAlpha > Newpage

advanced search

Recent Articles

PRODUCTALPHA
A concept paper for the new product
Attached @1 is a document for review. It details the complete feature set of the new product.
Next step is to write a final draft. ...

PRODUCTALPHA
Prioritize V2 Features for release by end December
We need to re-prioritize the features to ensure that P1's are completed by end of December. Anything marked P2 or P3 could be assigned to V2_1.

PRODUCTALPHA
Product Management Use Case Movie
Here is a link to a movie showing how to use Traction to collect and manage features, and define and track features to completion. ...

PRODUCTALPHA
Spell Checker
This is a self saving feature because I cannot spell constantly :) We should put a spell checker in TIP2X. In order to make it lightweight and context sensitive, it should integrate with the dictionary that is resident in the user's windows application.

PRODUCTALPHA
RSS Plug In for Newagator
Customers are starting to ask for RSS reader integration (see inBox121) and also our field reps are hearing prospects talking about how we work with these tools (see inBox126: Trends in KM and RSS). ...

PRODUCTALPHA
Product Alpha V2 Requirements
The new Traction Instant Publisher or TIP V2 (also known by code name as Alpha) is a total rewrite of our V1 product. The new TIP extends rich text editing, screen capture, and file attachment to the browser based Add, Edit, and Comment forms. The features are detailed here and a slide deck from the Phase 1 review is attached @1 ...

PRODUCTALPHA
Launch from Browser
When TIP V2 is installed. A browser cookie should determine whether to launch our javatext based Add, Edit, and Comment forms or the corresponding Instant Publisher forms.
Give the user control over which forms launch as TIP V2 forms.
Add the Email Reply form to the mix.

PRODUCTALPHA
Paragraph Level Label picker on TIP Form
When ProductAlpha64: TIP Form GUI is complete, the next GUI task is to create label picker which launches into the sidebar. This feature is prompted by Joe Bloge from Star Customer (See InBox106: Label Picking and Paragraphs) The user can pick a label and drag it onto the paragraph of their choice ...

PRODUCTALPHA
TIP Form GUI
Below is an image of the GUI for the new TIP Form.

PRODUCTALPHA
Search from the Desktop
TIP V1 had a capability to search and see results from through a local TIP interface. This is a key feature but not a must have for the initial release.
1. Search button on GUI that launches the advanced search form from the Traction server in a browser.
2. Replace search button response in #1 above with a form similar to the one we had in TIP V1. See below, form with results nested by project and label ...

PRODUCTALPHA
Screen Capture Tool
Base feature. Click a camera icon in the TIP gui. The TIP goes into the background and the cursor turns into a cross hair to allow the user to select part of their screen. After a selection is made, the section of the page is transformed into a GIF, PNG, or JPEG and appended to the end of the new article in the TIP.
Zoom in – Nice to Have. Based on a key combination, allow for Zoom in so that the user can fine tune the capture and be sure to include or exclude borders or other fine features of an image they are capturing.

PRODUCTALPHA
TIP Editor
As prompted by Jack Star in StarCustomer8.02: Installation Feedback we need to extend the TIP's functionality from publish to also include edit capabilities. This will require that the browser launch TIP (if installed) when prompted to Edit Article. The content of the article should be presented in rich text and provide the familiar controls including ...

PRODUCTALPHA
Alpha Dashboard
Alpha PRD ...

PRODUCTALPHA
IE, Outlook, and Word Application Integration
While allowing for basic copy, paste, and move operations from any windows desktop application, TIP has hooks to enable easier publishing from and source references from selected office applications including IE, Outlook, and Word.
Base Requirements: One common feature to all is ability to select text and graphics, click the TIP icon, see an added section stating "Publish [from Chosen Application] With or Without Original Attached." Choosing attach original will wrap up a copy of the original page or document and attach it to the new article in Traction. ...
1. Base requirement Publishing with Original attaches a single MHT file.
2. Source reference including domain and full URL.
3. Right click publishing option from IE menu.
4. HTML simplification and cleanup operations ...
1. Base requirement Publishing with Original attaches a single EML file.
2. Source reference including email header items: To, From, Date at trail and the subject in the Title of the new Traction article.
3. Attachments are attached.
4. Smart Tag cleanup operations.
5. Right click publishing ...
1. Base requirement Publishing with Original attaches a single DOC file.
2. Source reference including file location. (Should File Location reference be optional or required?)
3. Right click publishing option.
4. Table and other graphical cleanup.

Recent Comments

re: TIP Editor

re: Search from the Desktop

traction

Recent Articles Size

Recent Articles Size | Default (large)
- Default (large)
- large
- medium
- small

Recent Articles min | 0

This lets you control the size of the Recent Articles portlet when sections are turned off.

- **Large** shows title, lead paragraph, and entry details.
- **Medium** shows title and entry details.
- **Small** just shows title.

Recent Articles Min and Max

Recent Articles min | 0   max | 15
☑ Use Default Value (0, 15)

If necessary, Traction will pull articles from previous time periods to satisfy the minimum.

When sections are disabled, this controls the minimum and maximum number of recent articles to display.

Recent Comments Size

Recent Comments Size | Default (medium)
- Default (medium)
- large
- medium
- small

Recent Comments min | 0
☑ Use Default Value (0, 15)

When sections are disabled, this lets you control the size of the Recent Comments portlet.

Recent Comments Min and Max

Recent Comments min | 0   max | 15
☑ Use Default Value (0, 15)

When sections are disabled, this controls the minimum and maximum number of recent comments to display.

traction

Shared Project Folder Link

Shared Project Folder Link | Default (yes) ▼ |

Views including only one project include the shared project folder portlet. This controls whether a link to the project shared folder will be displayed in the shared project folder portlet.

This lets you control whether the link to the shared files directory appears. See the illustration below.

Shared Project Folder Recently Modified File List

Shared Project Folder Recently Modified File List | Default (yes) ▼ |

Views including only one project include the shared project folder portlet. This controls whether a link to the project shared folder will be displayed in the shared project folder portlet.

This lets you control whether the most recently modified shared files are listed in the project's sidebar. The number of files displayed is controlled by the setting Number of Files to Show in Shared Folder Portlet.

Normally the sidebar displays a link to the current project's *shared files* folder. This lets you remove that link.

Showing both (default)	Only showing Link	Only showing list	Showing neither link nor list

traction

Column 1:

advanced search

[Search]

< 2003 >
Q1 Jan Feb Mar
Q2 Apr May **Jun**
Q3 Jul Aug **Sep**
Q4 Oct **Nov** Dec
Show All Years
Show current year

Add New Article
Show Collector
Sign Out
My Account (admin)
Project Setup
Server Setup

Alpha Dashboard
Alpha PRD
All Features
V2 ToDo
V2+ ToDo
Unallocated ToDo
Feature Ideas

RSS RSS feed
Click here to learn more

Atom Atom feed
Click here to learn more

Shared Files for ProductAlpha

Recent Changes:
Traction SOW (IQT 8.31.04).doc
Jan 31, 2005 3:18:19 PM; by admin
Firefox Setup 1.0PR.exe
Oct 26, 2004 2:22:22 PM; by admin
infoicon.gif
Aug 11, 2004 1:05:41 PM; by admin
infoicon.png
Aug 11, 2004 1:05:39 PM; by admin
Traction changes.doc
Aug 9, 2004 5:32:07 PM; by admin

Column 2:

advanced search

[Search]

< 2003 >
Q1 Jan Feb Mar
Q2 Apr May **Jun**
Q3 Jul Aug **Sep**
Q4 Oct **Nov** Dec
Show All Years
Show current year

Add New Article
Show Collector
Sign Out
My Account (admin)
Project Setup
Server Setup

Alpha Dashboard
Alpha PRD
All Features
V2 ToDo
V2+ ToDo
Unallocated ToDo
Feature Ideas

RSS RSS feed
Click here to learn more

Atom Atom feed
Click here to learn more

Recent Changes:
Traction SOW (IQT 8.31.04).doc
Jan 31, 2005 3:18:19 PM; by admin
Firefox Setup 1.0PR.exe
Oct 26, 2004 2:22:22 PM; by admin
infoicon.gif
Aug 11, 2004 1:05:41 PM; by admin
infoicon.png
Aug 11, 2004 1:05:39 PM; by admin
Traction changes.doc
Aug 9, 2004 5:32:07 PM; by admin

Column 3:

advanced search

[Search]

< 2003 >
Q1 Jan Feb Mar
Q2 Apr May **Jun**
Q3 Jul Aug **Sep**
Q4 Oct **Nov** Dec
Show All Years
Show current year

Add New Article
Show Collector
Sign Out
My Account (admin)
Project Setup
Server Setup

Alpha Dashboard
Alpha PRD
All Features
V2 ToDo
V2+ ToDo
Unallocated ToDo
Feature Ideas

RSS RSS feed
Click here to learn more

Atom Atom feed
Click here to learn more

Shared Files for ProductAlpha

Column 4:

advanced search

[Search]

< 2003 >
Q1 Jan Feb Mar
Q2 Apr May **Jun**
Q3 Jul Aug **Sep**
Q4 Oct **Nov** Dec
Show All Years
Show current year

Add New Article
Show Collector
Sign Out
My Account (admin)
Project Setup
Server Setup

Alpha Dashboard
Alpha PRD
All Features
V2 ToDo
V2+ ToDo
Unallocated ToDo
Feature Ideas

RSS RSS feed
Click here to learn more

Atom Atom feed
Click here to learn more

Display/Hide Frontpage Section Navigation Links in Sidebar
| Default (Display Links on Frontpage Only) |

Default (Display Links on Frontpage Only)
Display Links on Frontpage Only
Always Display Links
Never Display Links

This setting controls whether Frontpage section navigation links, such as the l... sections for a Traction server, are displayed in the sidebar. The classic behav... ...re than one project, especially on the front page itself, but some users prefer to h... ...fer never to have them.

The sections that are displayed on the front page can also be listed in the sidebar. This allows quick navigation to a view of all the articles in the corresponding section.

Front Page
Headlines
News
Recent Articles
Projects
admin
CI
Comment
MarketResearch (33)
ProductAlpha (16)
Public

Headlines

MARKETRESEARCH

The Hubble Project - Overview ⊗

Not since Galileo turned his telescope towards the he... our understanding of the universe as the deployment ...

MarketResearch378 | Posted by Einstein | November 26, 2003 | 6...
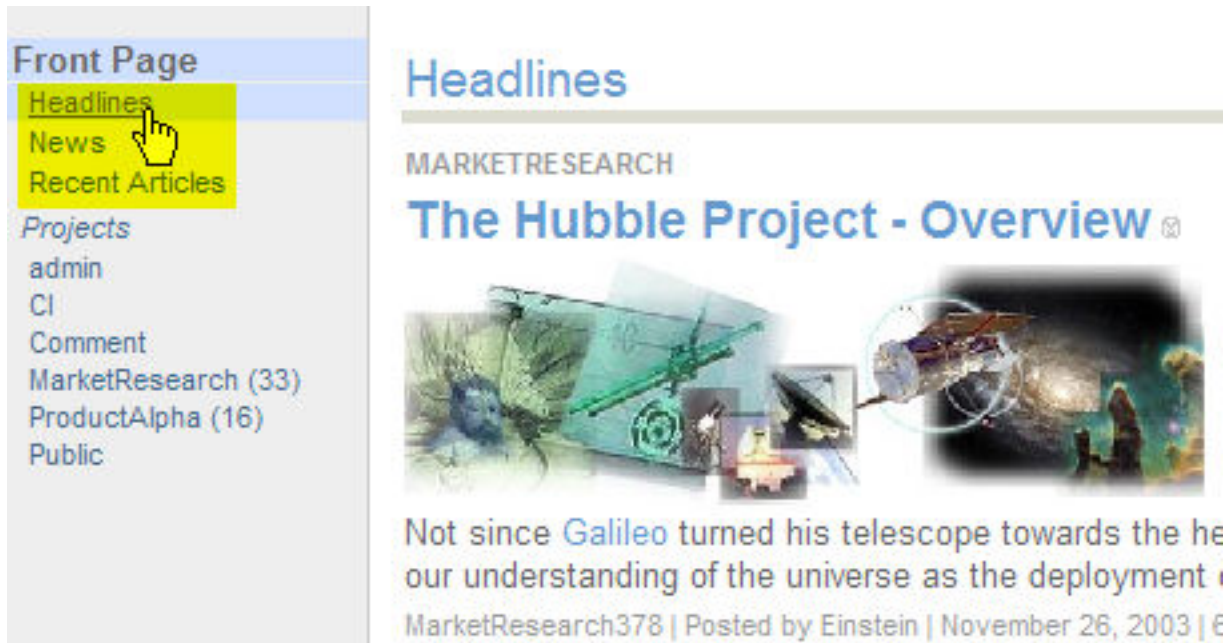
Normally, these links are displayed only on the front page.

You can have them repeated on every page, if you like, by choosing the option *Always Display Links.* If you choose this option, all views will repeat the front page section links. Here's a single-article view showing the Front Page links.

Choosing *Never Display Links* will prevent these links from displaying on all views, in which case even the front page will not display the links.

Project Navigation Link Display Type

This setting lets you control how users can navigate between projects. The default is to show a list of projects only on the front page;

Front Page
Headlines
News
Recent Articles
Projects
admin
CI
Comment
MarketResearch (33)
ProductAlpha (16)
Public

Other pages do not show the project list by default.

Front Page > ProductAlpha > Newspage

Managing and tracking product featu

Front Page

ProductAlpha
Newspage
Headlines
Open Bugs
Recent Articles
Recent To-Do
Recent Done
Bulletins
ProductAlpha Labels
Bug (1)

Headlines

PRODUCTALPHA

Product Alpha V2 R

The new Traction Instant Publis
total rewrite of our V1 product.
and file attachment to the brow
are detailed here and a slide de

ProductAlpha74 | Posted by Einstein

You can cause all pages to show the project list by choosing *List - All Views.* The project list will appear between the Front Page link and the Newspage information.

traction

traction

Front Page > ProductAlpha > Newspage

Managing and tracking product fea

Front Page

Projects
admin
CI
Comment
MarketResearch (33)
ProductAlpha (16)
Public

ProductAlpha

Newspage
Headlines
Open Bugs
Recent Articles
Recent To-Do
Recent Done
Bulletins
ProductAlpha Labels
Bug (1)
Bug:Closed
bulletin (2)
Document
done (4)
FAQ (1)

Headlines

PRODUCTALPHA

Product Alpha V2

The new Traction Instant Pub
total rewrite of our V1 product
and file attachment to the bro
are detailed here and a slide
ProductAlpha74 | Posted by Einstei

Open Bugs

DLL Install Errors on TIP V
InBox116 | Posted by Visitor | June

Recent Articles

A concept paper for the ne
ProductAlpha102 | Posted by Einste
0 Comments

Alternatively, you can have the project list display as a drop-down menu in all views.
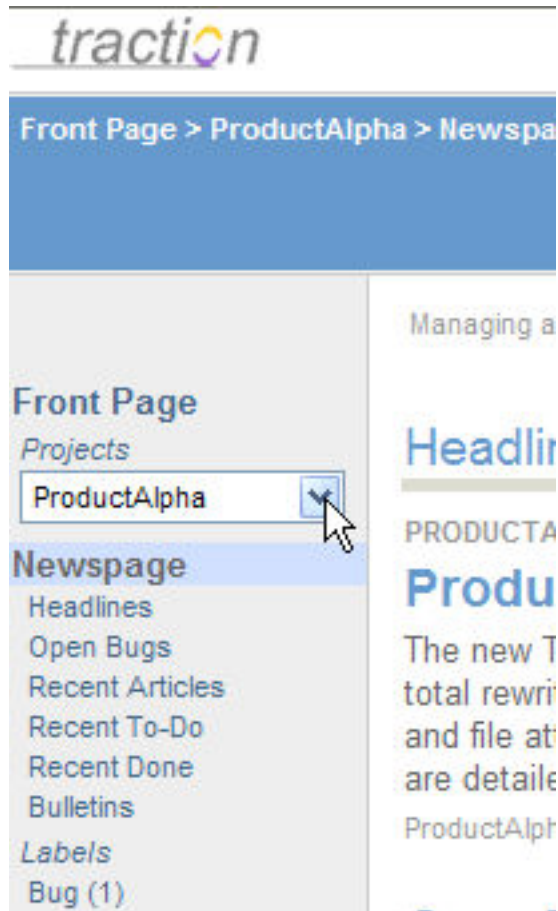
This interface is simple and clean. When the user selects a different project from the menu and clicks, the page instantly switches to that project.
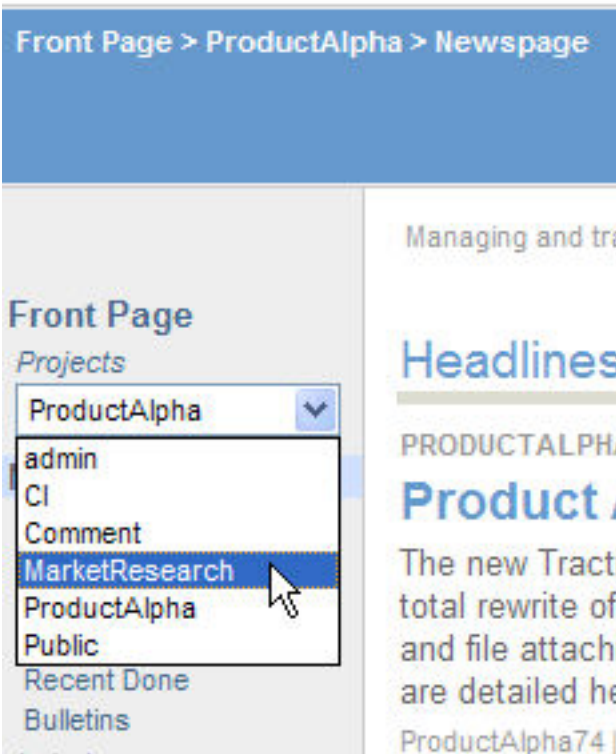
Hide/Show Article Toggle

Normally a small hide/show icon appears above every article.

traction

Show [Brief ∨] content

🔍 **Search Filter Active**   ⊘ ✕

November 26, 2003

The Hubble Project - Overview ⊠

⚠ headline
market

MarketResearch378 (#) | TrackBack | November 26, 2003 | 6:08:10 PM EST
Posted by Einstein
⊕ Cross References | 📎 2 Attachments | 💬 1 Comment

Not since Galileo turned his telescope towards the heavens in 1610 has any event so changed our understanding of the universe as the deployment of the Hubble Space Telescope. 01 ... ⊠

Article Comments

see MarketResearch378: The Hubble Project - Overviewfoo ⊠
[Chris Nuzum, MarketResearch1496, May 5, 2005, 10:19:54 AM EDT] 💬

November 25, 2003

⌃

re: Latest RSS Trends and Weblog Takeoff ⊠

MarketResearch361 (#) | TrackBack | November 25, 2003 | 12:50:58 AM EST
Posted by Jordan Frank
⊕ Cross References

Clicking this icon collapses the article and reverses the direction of the icon.

Show [Brief ▾] content

🔍 **Search Filter Active**   ⑦ ✕

November 26, 2003

The Hubble Project - Overview   ⌄

November 25, 2003

                                                                        ⌃

re: Latest RSS Trends and Weblog Takeoff ⊠

MarketResearch361 (#) | TrackBack | November 25, 2003 | 12:50:58 AM EST
Posted by Jordan Frank
⊕ Cross References

> Blogs and customers this quarter are whaling about RSS but dont necessarily know what all the hype is about. ⊠
> [SallySu, MarketResearch342.01, September 29, 2003, 1:16:58 AM EDT]

For additional information, see MarketResearch63: Weblogs gain consumer ground, graze enterpise 01 ⊠

🖳 Show all comments on MarketResearch342: Latest RSS Trends and Weblog Takeoff

Clicking the icon again expands the article.

Inline Comments and Reclassifications

Inline Comments and Reclassifications [Default (yes) ▾]
If yes, comment forms will be inserted inline and submitted without requiring a page reload. Actions and reclassification will also avoid page reloads when possible.

Normally when choosing the option to comment on a paragraph from the context menu:

In MarketResearch341: InfoWorld TechWatch: RSS hype cycle - Mark Jones comments about a tech dirt comment. He says there is hype and where there is initial hype there is confusion. Its our job to make clarity for the market and deliver value with RSS feeds. 02 ⊠

| Paragraph |
| ▥ Action |
| 🗎 Change Labels |
| 📇 Collect |
| 💬 Comment |
| 🗒 Personal Note |

Nevertheless, Word from ... search337: McGee - RSS Feed is a Must. So some folks won ... ere is no RSS. 03 ⊠

And to our customers (se ... hat reading is not enough, they want to publish an entry in thei ... nterprise weblog too. 04 ⊠

A comment form is displayed inline.

In MarketResearch341: InfoWorld TechWatch: RSS hype cycle - Mark Jones comments about a tech dirt comment. He says there is hype and where there is initial hype there is confusion. Its our job to make clarity for the market and deliver value with RSS feeds. 02 ⊠

Add a comment on MarketResearch342.02

B *I* U ABC | ☰ ☰ | ☰ ☰ | ⬡ ⬢ | 🌳 | Paragraph ⌄ | 🎨 ✏

Post Comment | in the project MarketResearch ⌄

Nevertheless, Word from the experts is: MarketResearch337: McGee - RSS Feed is a Must. So some folks wont even read a weblog if there is no RSS. 03 ⊠

If you set this option to *No*, the comment window will pop up instead.

Stylesheet Overrides

Stylesheet Overrides

Use with Caution! This block of text will be inserted within a <style type=text/css> tag in each view generated. It can be used to override any styles specified in the stylesheets. Styles should appear on seperate lines.
Here are some useful examples:
.defaultlink { color: #0000aa; text-decoration: underline }
Makes Traction cross reference links appear blue and underlined
.searchhitbrief { background-color: #ffffff }
In the modern theme, makes the background color of search hits white, with no highlight (also searchhitfull, topichitbrief, topichitfull).

☑ Use Default Value

This control lets you add your own CSS rules to the page. For example, you may want change the display of article text to tiny, dark black print. You might add the rule:

☐ Use Default Value

TR.entryitem TD {color: #000; font-size: 7pt;}

After you apply this change, your page will look like:

Traction Software References ⊠

MarketResearch347 (#) | TrackBack | November 11, 2003 | 2:52:42 AM EST
Posted by Jordan Frank | Edited by Chris Nuzum | View edit history
📎 1 Attachment | 💬 1 Comment

bulletin
channel
:Public:headline
:Public:Useful Example

■■□ p2

Traction Enterprise Weblog products combine the ease of use, directness, and simple deployment of personal weblog technology with group focus, context, security and other capabilties that line up with the working communication needs of business and government. For background on Traction Software Inc and the Enterprise Weblog market, please see www.TractionSoftware.com. Here are a few references: 01 ⊠

> What a great sample article! ⊠
>
> [Chris Nuzum, MarketResearch1466, May 4, 2005, 11:07:31 AM EDT] 💬
>
> > Yeah, it really shows a lot. ⊠
> >
> > [Chris Nuzum, MarketResearch1467, May 4, 2005, 11:07:48 AM EDT] 💬

A Better Way for Businesses to Blog
Traction Software bends the blog to the needs of business. *"We tend not to think of corporate leaders and FBI officers as natural bloggers, but a large component of these jobs and many others is recording, sharing, and logging information. Judging by blogging's popularity among people with seemingly very little to say, it appears to be a natural human instinct. So it makes sense for simple blogging tools to reach the corporate world, where they can be put to work."* - Rafe Needleman's What's Next Newsletter, Business 2.0 Aug 4, 2003.

Traction Software Delivers Enterprise Weblog Solution to the Western States Information Network, May 12, 2003. Traction links WSIN's law enforcement analysts, watch center and management across six western states. See Tech Success: Weblogs help Justice take a bite out of crime, Washington Technology, July 21 2003.

Using the Skin Stylesheet Editor

Doc318: March 22, 2008 4:25 PM, Posted by Documentation Importer, Edited by Greg Lloyd

This page allows you to define your own custom stylesheet for the Ocean skin. Not all Traction Skins provide stylesheet control - but those that do use the skin customization controls described in Customizing Skin Settings. Once you save your stylesheet, you can set it as the server default, or other individual users can select it as their preferred stylesheet.

This key may help you in creating your own customized color scheme.

traction

Edit Stylesheet - Microsoft Internet Explorer

Edit Stylesheet

Ocean Stylesheet
html/css/ocean/colors/ocean.css

Choose File Ocean Stylesheet ⌄ Delete

Header

Background
1: #69c

Normal Text
2: #fff

Highlighted Text
3: #fff

Primary Content

Background
4: #fff

Normal Text
5: #666

Highlighted Text
6: #69c

Muted Text
7: #999

Secondary Content

Background
8: #eee

Normal Text
9: #468

Highlighted Text
10: #122869

Muted Text
11: #666

Selections

Selection Background
12: #d0e0ff

Selection Text
13: #666

Miscellaneous

Layout Border Color
14: #ccc

Comment Border Color
15: #ccc

Separators
16: #ddddd0

Highlighted Item Background
17: #f5f5f5

Logo Image Left ⌄

Style Form Controls None ⌄

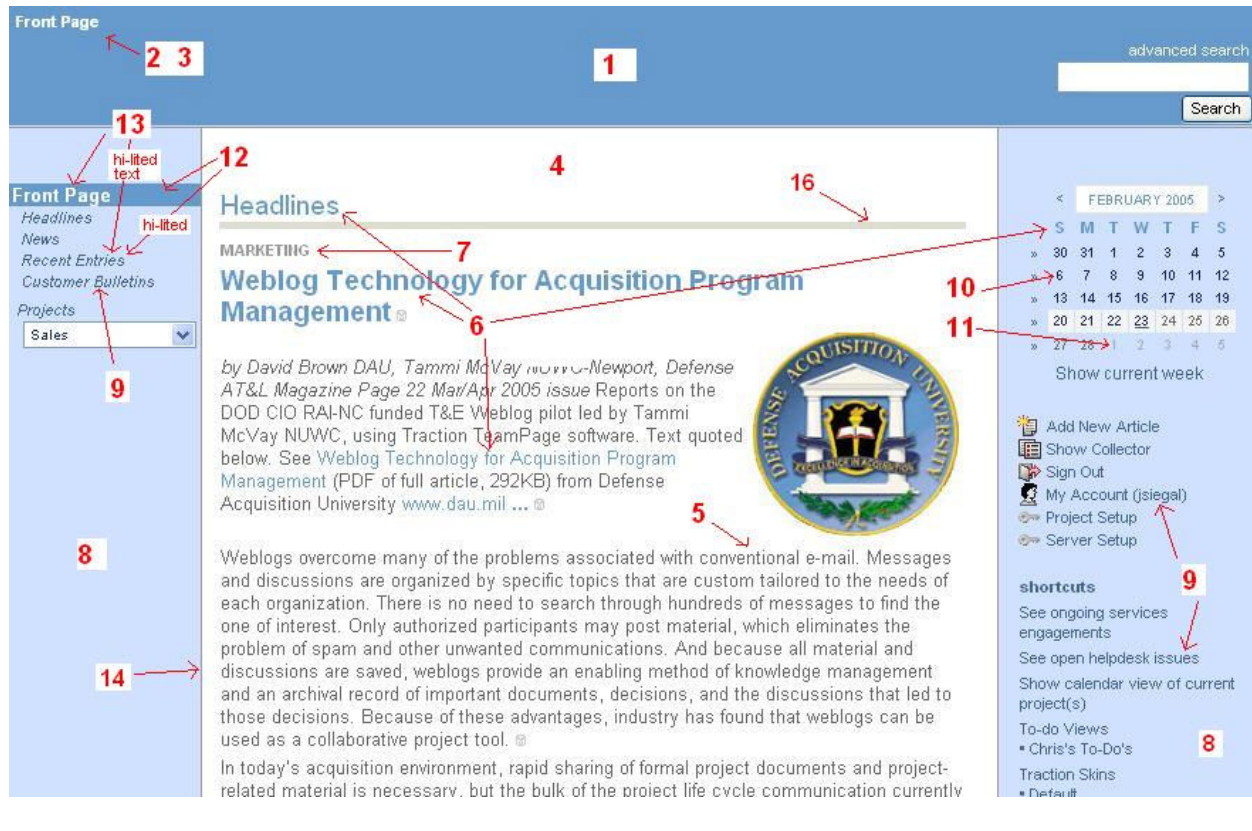💡 *Control styling can make it difficult for some users to identify form controls.*

Advanced

Overrides
This block of text will be inserted into the bottom of the stylesheet. Specific rules to be specified using CSS syntax.

Search Skin - Configuring an External Search Engine

Doc236: March 22, 2008 4:16 PM, Posted by Documentation Importer, Edited by Greg Lloyd

Traction includes an internal search engine which keeps a current index of all articles, and delivers results based on each user's *Read Article* permissions.

However, sometimes you will want to point your own search engine at Traction, to incorporate results with content from other sources, or to search attachments. Traction's *Search* skin is designed to be read by Search engines and is exposed automatically to known search engines.

When configuring your search engine, simply provide the base URL of your Traction server:

http://servername:portnumber

You might (with Verity® Ultraseek™, for example) need to include a final / character as well.

http://servername:portnumber/

Consult the administrator guide for your search engine to determine the proper configuration.

Permissions for Search Skins

You can configure your search engine to read content available to *Visitors*, or you can provide a *username* and *password* to the Search engine.

If you configure your search engine with a *username* and *password*, Traction will present a Realms

authentication challenge.

Server Response to Search Engines

Traction will deliver the *Search* skin to Search engines that use any search engine user agent name known to Traction. If your search engine is not working or Traction appears to deliver it an HTML skin, please contact Traction Technical Support and we will work with you to add your search engine to the list of search engines recognized by Traction.

RSS and Atom - Configuring Feeds from Traction

Doc230: March 22, 2008 4:15 PM, Posted by Documentation Importer, Edited by Jordan Frank

RSS and Atom Skins - Configuring News Feeds from Traction

Traction includes two skins that generate feeds for use with news aggregators: the RSS skin, which generates RSS 2.0 feeds; and as of Traction release 3.5, the Atom skin, which generates Atom feeds.

Traction News Feeds Are Configurable

Like other Traction skins, the RSS and Atom skins generate views that expose only those articles that a given user has permission to read, and include entries based on the active date range, project range, and other parameters.

The selected view can be as simple as the *Front Page* or a *Project Newspage*, or it contain any combination of *Projects*, *Labels*, *Authors*, or text.

To configure a news feed, simply navigate (via the Traction interface, Introduction to the Rapid Selector Guide command, or Advanced Search) to the view for which you would like a feed. Then copy the RSS or Atom shortcut from one of the links that appear on any *Front Page*, *Newspage* or *multi-entry* view. Here is what the links look like in the Mexico skin.

If you click on the RSS Feed or Atom Feed links, you will see a version of the feed that is styled for your Browser. Your RSS reader, however, will receive the appropriate XML format when it accesses the same link.

Important News Feed Tip: Many Traction URLs have a *start date* specified. This is done by including an sdate= parameter on the URL, e.g. &sdate=20030725 on the URL indicates that the view should start on July 25, 2003. If you generate your own RSS or Atom URL by adding &skin=rss or &skin=atom to an existing URL, you should remove the sdate parameter from the URL. This allows the start date to float to the current date, which is the default.

Permissions for RSS and Atom

If the view specified requires a login, Traction will present a Realms authentication challenge. Most news aggregators allow you to enter your authentication information at the time you set up the feed subscription. But some news aggregators may need to be configured to respond to an authentication

challenge.

Configuring an XSLT Stylesheet for the RSS and Atom Feeds

See the sections RSS-to-HTML XSL Stylesheet and Atom-to-HTML XSL Stylesheet for details.

Trackback - In and Out

Doc293: March 22, 2008 4:22 PM, Posted by Documentation Importer

TrackBack allows a person in one weblog to alert "tell" another weblog when referring to an article in that target weblog. The TrackBack "ping" that is sent can include the name of the weblog, the name of the author, a link back to the article the author wrote and an text excerpt.

Traction supports the ability to send a TrackBack Ping to another Traction server, another TrackBack enabled weblog, or any other system capable of receiving a TrackBack ping. The following topics describe how to Trackback InboundSetup and how to Send a TrackBack Ping.

Note: You would not want to send a TrackBack within a Traction server. Within a Traction server, it is more robust and simple to Add a Comment to a Paragraph or Article or Making Links to Traction Articles. Both of these actions may be performed across Traction projects.

Trackback InboundSetup

Doc295: March 22, 2008 4:22 PM, Posted by Documentation Importer

You can think of a TrackBack as a kind of comment sent by visitors using the TrackBack protocol rather than Traction's comment forms or Traction Instant Publisher. The writers of TrackBacks can not be mapped to specific Traction users because the current version of the widely used TrackBack protocol does not provide authenticated (name + password) access, although this may change in the future due to the threat of spam. This section shows you how to configure your Traction server or selected projects to record and show TrackBacks. Within Traction, TrackBacks are either merged into the list of Comments on an article, or appear as links in a *TrackBack* relationship in *Related Entries.*

Note: TrackBack does not apply **within** a Traction server, only between two Traction servers or from another weblog to your Traction server. The same function is handled within a Traction server through a Making Links to Traction Articles or Add a Comment to a Paragraph or Article. An incoming Traction link will appear in the **Referenced by** section in **Related Entries**. A **Comment** appears inline.

Enable Incoming TrackBack

To enable incoming TrackBacks the checkbox next to item 2 of the Server Setup - Project Tab must be checked, ***and*** at least one project must allow *Visitor* to have *Create Article* permission.

Note that by enabling Incoming TrackBack's you are potentially allowing unknown persons to send an unlimited number of TrackBacks (including spam) that will be recorded in your Traction Journal. It's much safer to enable TrackBacks if you are running your Traction server within a firewall, but the choice is yours.

.

By default, TrackBacks are posted to a project's designated moderation project (**generally itself**). This is the same project where comments are directed by default. The moderation project is specified in Project Setup - Status. In the example below, the *Comments* project is selected.

Note: The checkbox above (only allow posting of comments to the Moderation Project) does not have to be selected. The setting of the checkbox does not affect the project used to record TrackBacks (the checkbox does permit comments locked to a specific project, see Project Setup - Status)

If you wish to designate a server-fallback TrackBack project, in case the selected moderation projects do not support visitor posts, you can specify one in Server Setup - Project Tab:

You must provide Create Articles permission to Visitor in the TrackBack project you select.
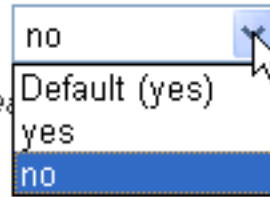
Show TrackBacks on Front Page or Newspage Sections

You can choose whether or not to show TrackBacks in Front Page or Newspage Sections. This setting is handled in Changing Front Page and Newspage Section Layouts

Show TrackBacks with or without Comments in Articles

TrackBacks can be displayed inline with comments, or as a list of *TrackBacks* in *Related Entries*. This setting is setup as a default in Server Setup - Defaults and each user can change it in Personal Preferences. To change the preference to *no,* select the no option as in the example below:

Show Trackbacks With Comments   no

Default (yes)
yes
no

If yes, Trackbacks to articles will appea...

Examples showing both options are provided in the *Trackback InboundSetup* section below.

Posting a TrackBack from another Weblog to Traction

In the 2col, 3col, or variant skins (earth2, earth3, black2, black3, etc..) You will see the TrackBack url listed after the permalink (#):

Sample Article Published to Public as News

Public0 (#) | trackback | 7/16/02 10:28 am
posted by admin | edited by admin | view edit history
⊕ cross references | 🗩 1 comment

The TrackBack url can be copied from the TrackBack link shown, and can be copied from the article header as shown above. Or, the link can formed as follows:

http://traction.example.com:port/traction/trackback/TractionID

You can copy this URL into weblog software that supports TrackBack pings.

Viewing TrackBacks to Articles

When you save the entry in the weblog, it pings Traction.

By default, the TrackBack appears as a comment underneath any other article comments:

Sample Article Published to Public as News   news

Public0 (#) | trackback | 7/16/02 10:28 am
posted by admin | edited by admin | view edit history
✛ cross references | 🗩 2 comments

This is a sample article published to the Public project as News. It is immediately visible and searchable to all visitors. 01 ⊠

You can always edit it, reclassify it to remove the News label, or erase it. 02 ⊠

Article Comments:

This is a regular comment.
[admin, Comment11, 12/5/03, 9:23 pm] 🗩 🔒

Test Entry

This is a trackback to a Traction entry.

Trackback from Arbitrary.
[Visitor, Comment12, 12/5/03, 9:30 pm] 🗩 🔒

[Post Comment] in the project [Comment ▾]

If *Show TrackBacks with Comments* is set to No, the TrackBacks will then be listed only in the *related entries* section at the bottom of the article:

Article Comments:

This is a regular comment.
[admin, Comment11, 12/5/03, 9:23 pm] 💬 📑

[Post Comment] in the project [Comment ▼]

Related Entries:

commented on by (1)

Comment11: re: Sample Article Published to Public as News

referenced by (1)

Private15: Publish articles to Private or Public project

trackbacks (1)

Comment12: re: Sample Article Published to Public as News

As with any related entry, you can click the related entry type (*TrackBacks*) to see a multi-entry view including the article, comments on the article, and TrackBacks to the article. See the example below:

traction

July 16, 2002

Sample Article Published to Public as News

news

Public0 (#) | trackback | 7/16/02 10:28 am
posted by admin | edited by admin | view edit history
✛ cross references | 💬 1 comment

This is a sample article published to the Public project as News. It is immediately visible and searchable to all visitors. 01

You can always edit it, reclassify it to remove the News label, or erase it. 02

Article Comments:

> This is a regular comment.
> [admin, Comment11, 12/5/03, 9:23 pm] 💬 🔒

December 5, 2003

re: Sample Article Published to Public as News

Comment12 (#) | trackback | 12/5/03 9:30 pm
posted by Visitor
✛ cross references

Test Entry 01

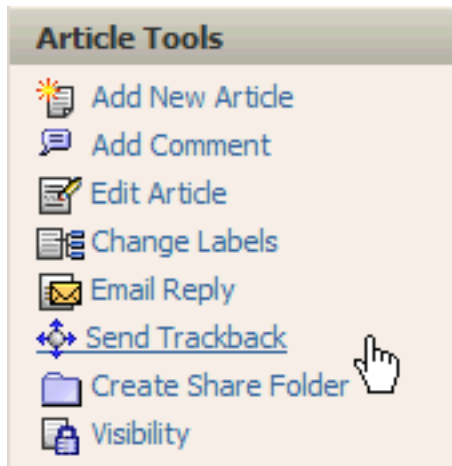This is a trackback to a Traction entry. 02

Trackback from Arbitrary.

Trackback - Sending Trackback Pings from Traction

Doc294: March 22, 2008 4:22 PM, Posted by Documentation Importer

It is easy to send a TrackBack ping from an article you posted in your Traction server to another TrackBack enabled server.

First, write and post an article, or navigate to an existing article. You must be in a *single-entry* view.

Next. Click *Send TrackBack* from the Article Tools menu:

Article Tools

- Add New Article
- Add Comment
- Edit Article
- Change Labels
- Email Reply
- Send Trackback
- Create Share Folder
- Visibility

Wait a moment for the following dialog box to appear. Traction needs time to auto-discover TrackBack URLs for links that are in your article.

At the top is a list of automatically discovered ping URLs. You should check to see that the URLs you are pinging are correct.

If auto-discovery did not work or you would like to add URLs, you can type in *Additional TrackBack URL's*

to Ping in the next section.

In the upper right of the form you see the following choice of *project*, and whether you want to log the excerpt. In the selected *Project*, Traction will record the fact that you sent a TrackBack ping from the selected *Article*. If you choose to *Log Excerpt*, an *Article* will be posted in the selected *Project* with the contents of the *Excerpt* you send.
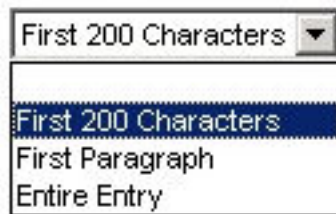
The title, excerpt, and blog name default to the content of the *Article* posted in Traction. The excerpt contains the text you wish to send in your Ping to the receiving server. You can select whether the excerpt should contain your first 200 characters, first paragraph, or entire article entry, as shown below:

You may also type your own excerpt.

Next to the drop-down, there is an option to send *text* or *HTML*... if you are pinging a Traction server, HTML works nicely.

Finally, click the Ping button:

A dialog indicates the sites that were successfully pinged:

Audit Trail

Doc537: December 27, 2008 1:45 PM, Posted by Paul Needham, Edited by Jordan Frank

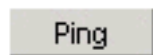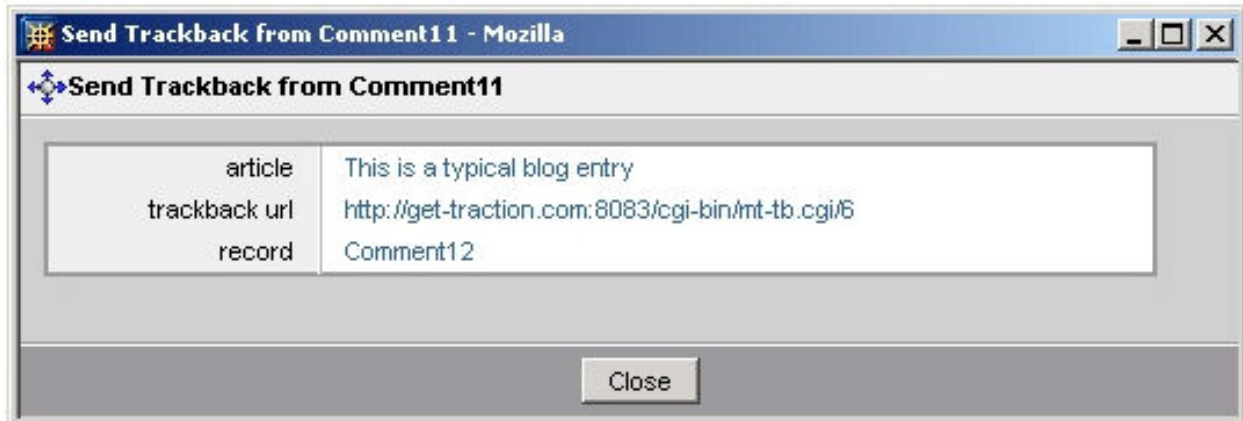Like any other wiki, the Audit Trail in Traction TeamPage includes Edit History, but goes much further. Like an accounting journal, the Traction Journal records every change made to the system, even cases where labels are added to an article and where articles are e-mailed from Traction. The audit trail includes a full trail of all articles posted as well as all article edits, comments, addition or removal of labels from an article, emails sent out, page name additions and removals, moderation events and other activities.

What Can You Learn from the Audit Trail?

For record keepers, the audit trail provides an exceptionally deep and useful view of article (and comment) history.

For users, the audit trail can help answer questions like:

• "Who removed the *requirement* label and when did they do that?"
• "Who tagged this *feature* with the *done* label?"
• "Was this e-mailed to the customer before or after the last edit?"
• "Was the third comment made before the *Priority 1* label was tagged to this article?"
• "Which version of this article was Published when the 2nd comment was made?"
• "When was a particular Page Name added or removed?"

Looking beyond the history of a single article, its also possible to query Traction for certain types of events in the audit trail. For example, you can discover "What features were tagged with the Done label last week?" The results will display the articles where that happened, even if that Done label was since removed (such that it is no longer present on the article).

Attachments may also have an edit history. Attachments are maintained in the WebDAV (Web Distributed Authoring and Versioning) document store and may be versioned selectively or you can set mandatory versioning in projects.

History and Cross Reference Views

To explain the History and Cross Reference views, we can take a look at the article titled TIP Editor, and then take a look at its history and cross-reference map.

You can see that the article currently has 5 labels (Done, Feature, P3, V2, and Feedback from StarCustomer project), 2 comments on a paragraph, 1 comment on an article, and 3 Page Names (TIP Editor and Instant Publisher in this project and a global name TIP). In the Related Articles area, you can also see this Article was e-mailed twice, references 1 article and is referenced by 2 other articles.

Article | History

TIP Editor
ProductAlpha58 | June 9, 2003 | 7:48 AM
Posted and Edited by Jordan Frank
2 Attachments | 3 Comments

done ☑
Feature
P3
V2
:StarCustomer:feedback

As prompted by Jack Star in StarCustomer8.02: Installation Feedback we need to extend the TIP's functionality from publish to also include edit capabilities. This will require that the browser launch TIP (if installed) when prompted to Edit Article. The content of the article should be presented in rich text and provide the familiar controls including:

1. Font style (Italic, Bold, Underline)

> There should also be a selector to choose heading 1, heading 2, heading 3, paragraph and other formatting types that will be obeyed in style sheets.
> Jordan Frank / ProductAlpha717 / August 24, 2006 / 12:13 PM
>
> Include font color and font background color too.
>
> Some users will also need a special character selector. This applies to math symbols like this Σ and money symbols such as this yen, ¥.
> Jordan Frank / ProductAlpha718 / August 24, 2006 / 12:17 PM

2. Font Color (foreground and background)

3. Paragraph Formatting (indent, outdent, justification controls)

4. Cut, copy, paste, undo

Article Comments

> This is a flash video showing TIP V2's edit feature in action.
>
> http://tractionserver.com/pub/TIP2EditDemo.swf
> Jordan Frank / ProductAlpha86 / September 30, 2003 / 10:52 PM

Add a Comment on this Article   Cancel

B *I* <u>U</u> | ≡ ≡ ≡ ≡ | ∞ 🔗 🔲 ⊙ | Paragraph ▾ | 🔳 🔳 | HTML | ⑦

[Post Comment] in the project [ProductAlpha ▾] | ☑ Publish

Attachments

📄 2. Publisher Spec Review.ppt (12.5 KB) [Edit]
  Phase review presentation on publisher features
📄 3. Heading Style Guide.doc (10.5 KB) [Edit]
  Overview and format of heading and other style types

Related Articles

emailed by (2)
  Jfrank313: Emailed Articles
  ProductAlpha539: Emailed Articles
referenced by (2)
  MarketResearch2462: Analysis of Competitor A
  ProductAlpha74: Product Alpha V2 Requirements
references (1)
  StarCustomer8: Installation Feedback

Similar Articles
Find Similar Articles

Article Names
Instant Publisher
TIP (Global)
TIP Editor

When you click the History tab, you see breakout sections for Edit, Moderation, Name and Label History. These breakouts are followed by a Complete History that opens up the interleaved history of all types of actions that have occurred.

History of TIP Editor

ProductAlpha58 | June 9, 2003 | 7:48 AM
Posted and Edited by Jordan Frank
📎 2 Attachments | 💬 3 Comments

Edit History [Compare Selected Versions]

		Traction ID	Date	Time	Editor	Description of Changes	Status
⊙		ProductAlpha1025	May 7, 2008	10:47:41 PM EST	Jordan Frank	*added 2 page names*	📝 PUBLISHED
⦿		ProductAlpha1023	May 7, 2008	10:46:01 PM EST	Jordan Frank	*added Font Color*	📝 DRAFT
○		ProductAlpha719	Aug 24, 2006	12:22:16 PM EST	Guest		📝 PUBLISHED
○		ProductAlpha538	Dec 8, 2005	2:25:07 PM EST	admin		📝 PUBLISHED
○		ProductAlpha58	Jun 9, 2003	7:48:11 AM EST	Jordan Frank	*Original Version*	📝 PUBLISHED

Name History

Traction ID	Date	Time	Editor	Action	Name ID	Linked To	Status
ProductAlpha1025	May 7, 2008	10:47:41 PM	Jordan Frank	+TIP	109 (*)	ProductAlpha58	📝 PUBLISHED
ProductAlpha1025	May 7, 2008	10:47:41 PM	Jordan Frank	+Instant Publisher	108 (ProductAlpha)	ProductAlpha58	📝 PUBLISHED
ProductAlpha1023	May 7, 2008	10:46:01 PM	Jordan Frank	+TIP Editor	107 (ProductAlpha)	ProductAlpha58	📝 DRAFT

Moderation History

| Traction ID	Date	Time	Moderator	Action	Version
ProductAlpha1027	May 7, 2008	10:49:08 PM	Jordan Frank	📝 Unpublished	ProductAlpha1023
ProductAlpha1026	May 7, 2008	10:47:47 PM	Jordan Frank	📝 Published	ProductAlpha1025
ProductAlpha1024	May 7, 2008	10:46:30 PM	Jordan Frank	📝 Published	ProductAlpha1023

Label History

Traction ID	Date	Time	Labeler	Action	Item
ProductAlpha725	Aug 29, 2006	1:18:50 PM	admin	+done, -todo	ProductAlpha58
ProductAlpha724	Aug 29, 2006	1:17:59 PM	admin	+Requirement	ProductAlpha58.03
ProductAlpha720	Aug 24, 2006	12:24:25 PM	Guest	+:StarCustomer:feedback, -:StarCustomer:see	ProductAlpha58
ProductAlpha662	Jun 21, 2006	10:29:51 AM	Jordan Frank	+P3, -P1	ProductAlpha58
ProductAlpha537	Dec 7, 2005	2:17:04 PM	Jordan Frank	+P1, -P2	ProductAlpha58
ProductAlpha357	May 4, 2005	11:15:54 AM	Jordan Frank	+P2, -P1	ProductAlpha58
ProductAlpha199	Sep 17, 2004	1:39:29 PM	Guest	+todo, -done	ProductAlpha58
ProductAlpha180	May 25, 2004	11:29:08 AM	Jordan Frank	+:StarCustomer:see	ProductAlpha58
ProductAlpha179	May 25, 2004	11:28:58 AM	Jordan Frank	+done, -todo	ProductAlpha58
ProductAlpha58	Jun 9, 2003	7:48:11 AM	Jordan Frank	+P1, +todo, +Feature, +V2	ProductAlpha58

Complete History

Show Reference Map

When you click on Show Reference Map, you see a map view showing history (left to right) of all actions and relationships.

For example, *starting at the first bubble on the Updates line,* you can see that it was edited (updates) and then it was emailed 2 times (emails), then labels were changed (changes labels) then 2 comments (comments on) came in before it was edited (updates) again.
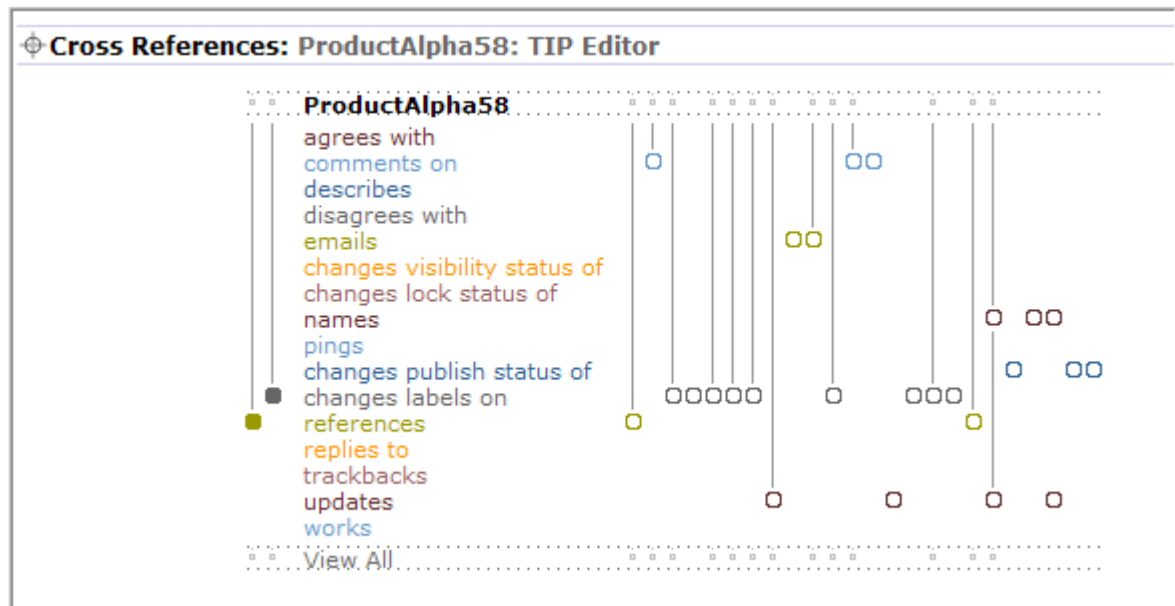
Clicking View All takes you to a vertical time history view with more detail, including the date of the event, the user, and, in the cases of Changes Labels On, the actual label change action (added P3, removed P1). Here is an image of the slice that is narrated above:

ProductAlpha719 TIP Editor	August 24, 2006 guest	updates	ProductAlpha58
ProductAlpha718 re: TIP Editor	August 24, 2006 jfrank	comments on	ProductAlpha58
ProductAlpha717 re: TIP Editor	August 24, 2006 jfrank	comments on	ProductAlpha58
ProductAlpha662 +P3, -P1	June 21, 2006 jfrank	changes labels on	ProductAlpha58
Jfrank313 Emailed Articles	March 30, 2006 jfrank	emails	ProductAlpha58
ProductAlpha539 Emailed Articles	December 8, 2005 admin	emails	ProductAlpha58
ProductAlpha538 TIP Editor	December 8, 2005 admin	updates	ProductAlpha58

Any of the items in the view can be clicked to get even more detail about what happened.

Perspective Views

Perspective views are a very powerful way to examine history of label changes.

With Perspective views, it's possible to look at Traction with the label set *as it was* based on any time period or perspective. So you can answer questions like:

- "What articles were marked Done in the Engineering project last week?" or
- "What Issues were labeled To Do and Priority 3 as of June of 2005?"

Perspective views also come in handy if you change do a batch label change because your terms have changed (e.g. change the label Weblog to the label Blog) but at some point later you want to see how the content *was* organized, rather than how it *is* organized. See Changing Perspective for more information on how these views work and how to use Rapid Selector to enter a perspective view.

Email Reply Templates

Doc83: March 22, 2008 3:56 PM, Posted by Documentation Importer

In cases where Traction is used to receive and respond to email, it is possible to specify a one shared list of boilerplate responses in the *The Collector*. See the section Email Reply Templates for instructions.

Project Templates

Doc223: March 22, 2008 4:14 PM, Posted by Documentation Importer

Project Template Defaults

Project templates allow you to collect a common set of labels, newspage sections, and other properties associated with a particular type of project, and to create new projects that take on the template's properties. Labels and newspage sections can be copied from a project template at project creation time, or at any time after.

As of version 3.7, Traction's standard project templates are:

- *Blog* - use this template for a project that will serve as an ordinary blog. It has a typical complement of labels. Its sections are Recent Articles, Recent Comments, Recent To-Do, and Recent Done.

- *Intelligence* - this template can be used for projects that will serve as a space for gathering competitive intelligence information. It has additional CI-oriented labels, such as question, objective, HUMINT, and analysis, and several sections: Headlines, Analysis Reports, Questions To Do, Objectives To Do, Recent Articles, Bulletins, Recent To-Do, and Recent Done.

- *News* - for use with a project that will be a space for news and information. It has a usual complement of news-oriented labels, and it has Headlines, Recent Articles, Bulletins, Recent To-Do and Recent Done sections.

- *Project Team* - use this template to create a project for team collaboration. Besides the usual labels, this template has collaboration-oriented tags such as status, issue and meeting. Its sections are Headlines, Status Report, Meeting Notes, Issues To Do, Questions To Do, Recent Articles, Bulletins, Recent To-Do, and Recent Done.

- *Wiki* - this template should be used to create projects that will be used as wikis. This template is special, because it doesn't have any special labels, but it has other special properties. It defines only one newspage section, which is a specific articles section that simply points to article 1 in the created project, effectively making the newspage an authored page that is governed by a single article. It also sets the Default Entry Style to *Page* instead of *Article*, since in a wiki project model, entries are meant to represent wiki pages.

All the standard project templates have the headline, to do, done, and FYI, labels, and the Project Team, Intelligence, and News templates all have bulletin and FAQ labels.

The template files can be edited, but it is recommended that instead of editing a standard template, you make a copy and make it an entirely separate template (this will prevent your changes from being overwritten or deleted during software upgrades). Naturally, you can also add your own project template files created from scratch. These files are located in a standard location. To see them:

- From your browser:

http://traction.example.com:port/config/project/templates

- On the computer running your Traction Server (assuming the software was installed directly under drive C:)

C:\Program Files\Traction\traction\server\config\project\templates

Creating Your Own Project Template

If you are interested in creating your own project template, please read the Traction Knowledge Base article, "How do I create my own project template?".

Changing Perspective

Doc24: March 22, 2008 3:47 PM, Posted by Documentation Importer

Traction's perspective feature is a seldom-used but very powerful capability that allows you to see what labels were present at a given time in the past. With the perspective feature, you can:

- rewind to a given point in time, considering only the label changes that took place before that time, or more generally

- restrict the range of time from which label changes are in effect.

Once you've set your perspective, you'll see the state of labels was or would have been if only those label changes performed during the perspective time period were considered. This allows you to answer questions such as, "What was on the Engineering project's to-do list on January 1, 2005?" Perspective effectively ignores all changes to labels that happened outside of the specified range of time. When used in conjunction with the time slice (i.e., navigating by date), this is an especially powerful feature.

When you've changed your perspective, standard Traction skins include a reminder at the top of the view:

The commands to change perspective are detailed in the Changing Perspective with the Rapid Selector topic. The command used to reach the example view pictured above was

```
/perspective 2000jan1 - 2005dec31
```

Topics vs. Relationships
Doc292: March 22, 2008 4:22 PM, Posted by Documentation Importer

Labels vs. Relationships

Traction supports two main types of connecting content: labels and relationships.

Labels (sometimes referred to as topics, tags, categories, etc.) are applied to articles, or to individual paragraphs (e.g. to do, headline, etc). Labels connect content indirectly.

Relationships describe direct connections between articles. Traction itself defines many types of relationships, which are not created in your journal until the first time they are needed.

When a relationship is used to connect two articles, you can read it as a sentence, e.g. "Research11 references Sample12.02".

Subject	Verb	Direct Object
Research11	References	Sample12.02

Since relationships in Traction are bi-directional, this is also expressed as "Sample12.02 is referenced by Research11".

When the subject comes first, this is the active voice. When the direct object comes first, this is the passive voice. A configuration file (config/misc/referencetypes.properties) defines how each voice should be expressed in the interface.

Important! This file is overwritten when you upgrade Traction. If your application requires you to create customized Active and Passive forms, be sure to make a backup of this file; you will need to merge your changes with any changes included in the upgrade.

The table below lists the built-in relationship types. You can add your own types. If you don't define active/passive forms by editing the config file, the name of the relationship is used for both forms.

Relationship	Meaning	Active/Passive Forms
References	Used when one article mentions another's Traction ID. This is referred to as a "reference" or "citation"	references referenced by
Comments	One article is a comment on another	comments on commented on by

Changes Labels	Reclassification records use this relationship.	changes labels changes labels by
Updates	When an article is edited, the newer article expresses an "updates" relationship with the original.	updates updated by
Emails	When an article is enclosed in an outgoing email, it has an "emailed by" relationship with the article posted as the cover letter.	emails emailed by
Replies	When an email reply is sent from Traction, the replies relationship is used.	replies to is replied to by
Erases	When an article is erased, this relationship is used between the article and the explanation for the erasure.	erases erased by
Trackbacks	When a TrackBack is received from outside Traction and is posted, this relationship is established between the TrackBack and the article it refers to.	trackbacks
Pings	When traction sends a TrackBack ping and the ping is logged, this relationship is used to associate the article and the contents of the ping.	pings
Describes	Not currently used.	describes described by
Summarizes	Not currently used.	summarizes summarized by
Agrees	Not currently used.	agrees with agreed with by

| Disagrees | Not currently used. | disagrees |
| | | disagreed with by |

Backup and Maintenance
Doc19: March 22, 2008 3:46 PM, Posted by Documentation Importer

Traction generally requires very little administrator attention. The three things you should keep in mind are:

Backup

You should regularly backup the `server` folder and all its subfolders. If that folder does not include your journal files, you should also back up the folder containing the journal files.

On Macintosh, Solaris, and Linux systems you can copy, tar, or zip these folders while the system is running.

On Windows systems we recommend that you use commercial backup software capable of backing up open files. Most Traction files are only open while they are being used, but the lockfile and certain derived index files may be held open longer. If only the files *lock* and files ending with .dat or .map are skipped, an index rebuild will completely restore the backup. However, a sharing violation can cause a folder copy to stop part-way through.

Updates and Upgrades

It's good to keep your software up-to-date. See Installing Traction TeamPage Upgrades.

Rotate Log Files

Depending on the amount and type of logging that you enable, the log file can get quite large. Traction provides an archive button to rename the current logfile to one with a dated filename. If disk space is a concern, you may wish to periodically compress or remove these logfiles.

See Server - Server Files for more information.